

# IAM Deep Analysis

IAM Deep Analysis is one of many CGI services within the area of Identity and Access Management. IAM Deep Analysis is a prolongation of CGI's service IAM Overview, where current situation, maturity grade, business drivers and objective are surveyed at a superficial level. The purpose of IAM Deep Analysis is to analyze, re-structure and document the processes where identity and access information is processed according to the objectives and ambitions stated in the IAM Overview. In parallel, a technical requirements and infrastructure survey is executed. The IAM Deep Analysis result is the foundation for solution implementations within the IAM area. By following the recommended methodology, it is possible to ensure that business needs and requirements are taken care of and fulfilled in IAM solutions.

## A FOCUSED APPROACH

CGI has a proven concept for how to work with IAM from a holistic perspective. In the processes where identity and access information is managed, are analyzed and approached based on who is controlling and responsible, what the organization around the process looks like and what kind of information flows through the process. The customized roadmap created in the IAM Overview service is used as the starting point since it contains information on identified weaknesses and deficiencies and in which prioritization order they should be executed in. This makes it possible to delimit and focus the effort within IAM Deep Analysis.



### FACT SHEET

#### IAM DEEP ANALYSIS

IAM Deep Analysis addresses pain points discovered through the IAM Overview Service by

- Analyzing
- Re-structuring
- Documenting

processes where identity and access information is processed.

The results from IAM Deep Analysis are:

- Control over processes where identity and access information is processed
- Specification of business requirements in the IAM area.
- Specification of technical requirements for design of IT-solutions within the IAM area

<b>Vision and Business Benefits</b> Lead time shortened with 5 work days Reduce cost for access rights administration with 4\$ per user and request						
<b>Governance / Organization</b> 1 Manager appointed and given mandate to drive Identity and Access Management work 3a Establish organization for administration of IAM Establish self-service for access rights requests and password resets						
<b>0 IAM Service Delivery Framework</b>						
	 <b>1</b> Administration of Actors	 <b>2</b> Administration of Resource	 <b>3</b> Administration of Access Rights	 <b>4</b> Access Control	 <b>5</b> Compliance (IAG)	 <b>6</b> Support
Governance	2a	4a	5a			
Organization						3b
Processes		4b			7	
Information				6b		
IT-solution	2b					5b
Infrastructure			6a			

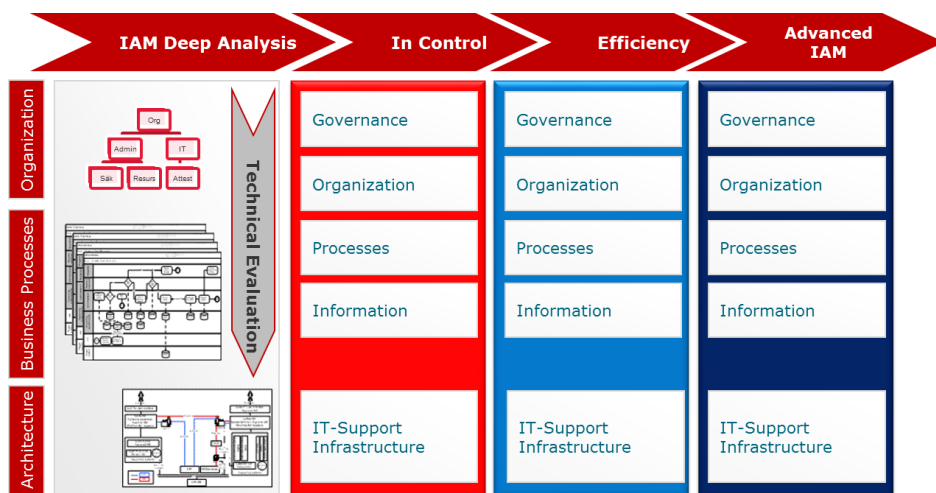
## METHODOLOGY AND APPROACH

By working repetitively in a number of smaller projects with contained scope, it is possible to tackle issue by issue to rapidly achieve significant and measurable results. The objective is to create action proposals in order to address deficiencies as defined in the customized roadmap.

Each action addresses points such as governance, responsibilities, organization and to specify processes with associated activities and information requirements within IAM. Stakeholders that will be affected by the projects are involved at an early stage. They will participate in workshops shaping the action proposals within the IAM area. All action proposals are entrenched both within the IAM area steering committee as well as with stakeholders and senior management.

## THE ROAD AHEAD

IAM Deep Analysis is the fundamental step to be able to introduce and implement solutions and products within the IAM area. It is also the basic pre-requisite for that solutions and products generate the expected return of investments.



Solutions and products are best introduced step by step:

- In control – to address immediate pain points
- Efficiency – to add value to the business and organization
- Advanced IAM – For cooperation across organizational boundaries and introduction of complex IAM-solutions

## IAM DEEP ANALYSIS - RESULTS

- Process control where identity and access information is utilized
- Specification of business and technical requirements as input for IAM solution implementation project

## ABOUT CGI

Founded in 1976, CGI is one of the largest IT and business process services providers in the world, delivering high-quality business consulting, systems integration and managed services. With a deep commitment to providing innovative services and solutions, CGI has an industry-leading track record of delivering 95% of projects on time and within budget, aligning our teams with clients' business strategies to achieve top-to-bottom line results.

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