

IAM Role and Compliance (RCMaaS)

Compliance with regulatory requirements is getting more and more important in today's business world. A key to this is control over identities and their access rights. CGI's service IAM RCMaaS is an efficient tool for handling user accounts that helps to strengthen the control over what accounts and access rights a user possess. A continuous process to find, refine, verify and re-certify access rights contributes to compliance with regulatory requirements. At the same time, security risks are minimized through increased data quality, which will also lead to lower cost of maintenance and administration.

IAM RCMAAS, DELIVERS VALUE TO YOUR ORGANIZATION

Statistically, an average of about 30 % of all user permissions are incorrect. Users have too many, too high privileges or combinations of access rights arbitrary in regards of the organization policies.

There is a need to meet raised security requirements and compliance with laws, standards and internal policies, through better control over a user's access to resources and information. In addition to this, it is important to receive warnings when access rights are in violation with rules and policies as well as to be able to take action in case the access rights to be withdrawn. Enhanced reporting is also necessary to be able to prove actions and activities on user accounts and access rights.

The goal is to mitigate operational risk by ensuring that the user has the correct access rights at the right level at the right time. Access rights must also be adjusted as the user change role or position in the organization. Because of that, there is a need of an efficient and easy to use tool to support the process to analyze, control and re-certify the identities, accounts and access rights in the organization.

RCMaaS offers the functionality to support and automatize the compliance processes in the organization and helps the business to gain control and be able to prove that it is in control over identities, accounts and access rights.



FACT SHEET

ROLE AND COMPLIANCE (RCM) – INNOVATIVE IDENTITY HANDLING

Your way to take control of users, roles and identities

Key benefits

- Cost-effective management of identities and access rights
- A regular Re-certification process to ensure that users do not have unnecessary or incorrect permissions
- Simplified administration of access rights and access management
- Automatic identification of access conflicts according to regulations.
- A simple way to comply with laws and regulations

THE IAM RCMAAS - COMPONENTS

RCMaaS is a functional package, which means that all infrastructure, software and operation together with associated processes and structural capital is contained in the delivered service. RCMaaS can be delivered as a subset of a more complete solution with full life cycle management of identities and access rights, or as a standalone functionality for control and re-certification of access rights. The service exist in three levels, basic service, standard service and enhanced service described below:

Basic Service

The service is delivered as a standalone tool for auditing, where identity and access right information is gathered from the systems that are audited. The result of the survey and re-certifications are presented in reports and workorders for remedial action in audited systems.

Standard Service

The same as the basic service with the addition of warnings and control of arbitrary access rights in accordance with Segregation of Duties (SoD) policies. Through this function, constraints are set up according to the business policies on which access rights are not to be held by the same person. In conjunction with the re-certification survey, a special control is made on SoD violations.

Enhanced Service

The same as the standard service, with the addition of possibility to do real time integration towards onboarded systems where identity, accounts and access rights are surveyed. This also creates the possibility to automatically de-provision access rights that are set to be withdrawn during the survey. The operative risk for the business is mitigated since the de-provisioning is no longer dependent on manual action by an administrator.

STRUCTURAL CAPITAL

The delivery of the service consist of infrastructure, functionality, administration as well as incident and problem management. The supporting processes are also of vital importance to ensure a smooth execution of a re-certification survey:

- Startup meeting for survey
- Status meetings throughout the survey
- Reminder mails to auditing managers
- Escalation mails to managers manager
- Reassignment of survey activities
- Incident management
- Survey finalization
- Final reporting from the survey

The organization is provided with an efficient way to execute audits of identities, accounts and access rights through CGI:s delivery framework, which facilitates compliance with laws and regulations.

ABOUT CGI

Founded in 1976, CGI is one of the largest IT and business process services providers in the world, delivering high-quality business consulting, systems integration and managed services. With a deep commitment to providing innovative services and solutions, CGI has an industry-leading track record of delivering 95% of projects on time and within budget, aligning our teams with clients' business strategies to achieve top-to-bottom line results.

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